



What to Expect

1. A doctor or other healthcare practitioner typically starts the conversation with you and your family regarding their recommendation to hospice.
2. The choice in hospice providers is yours to make. While most recommendations typically come with organizations prepared to provide hospice services we encourage everyone to do your research and be confident in the hospice partner you select.
3. Once notified, the OC Hospice Admissions team will gather and review the patient's medical history, current physical symptoms and hospice recommendation with the referring physician.
4. Following that review, an Admissions counselor will reach out to you and your family to answer any preliminary questions you may have and if desired, schedule a time to meet with you and your family in person.
5. Our initial meeting allows every patient and their family to explore the philosophy of care, explore available services, set expectations and address any additional questions the patient or family might have.
6. Following the meeting with an Admissions counselor a member of our clinical team will complete a pre-admission evaluation to confirm that the patient is hospice or palliative appropriate, assess their current status and medical trajectory, identify needs for supplies, equipment and medications and begin the coordination for delivery of those items.
7. If a part of the transition to hospice is a relocation from a hospital or skilled nursing facility back home, or vice versa, the equipment and medications are typically delivered in advance of the patient's arrival of wherever they call home.
8. If the patient needs assistance in being transported to where the hospice services will be provided (discharge from hospital to home, from hospital to a skilled nursing facility, or some other variation), our team will coordinate every detail for you. Ambulatory transport to the desired location, if necessary, will be followed by a member of our team to ensure a successful transition home and the primary caregivers or family members are properly resourced with the training and tools they require.
9. As a patient of OC Hospice, and now an extension of our own family our clinical team develops and carefully monitors a care plan put in place by our team of healthcare practitioners and adapted throughout your journey with us to meet the needs of you and your family.
10. From here on out, we are here to walk this journey with you.